



PSA

June 4, 2019

Unplanned water interruption and boil water advisory

MONCTON – The City of Moncton wishes to advise customers located in the affected area ([see map](#)) that an unplanned water interruption occurred and a boil water advisory has been put into effect as a precautionary measure for those affected.

The area affected encompasses Salisbury Road from Olympic Crescent to civic 1539 Salisbury Road (east to west) and the end of Sycamore Drive to the end of Bradley Street (north to south).

Residents and businesses in the affected area should note the following:

- All water destined for drinking, preparing infant formulas and juices, washing fruits and vegetables, cooking, brushing teeth and dental hygiene is held at a rolling boil for 1 minute. Toddlers and infants should be sponged bathed and caregivers need to ensure no water is swallowed.
- Contaminated water may cause illness in humans, including diarrhea, cramps, nausea, headaches, or other symptoms. Contamination of water, however, is not the only cause of these symptoms. If you experience any of these symptoms, and they persist, you may want to seek medical advice.
- The water is safe for showering and bathing, however additional precautions are recommended to avoid swallowing the water. Toddlers and infants should be sponge bathed in order to reduce the chance of them swallowing any water.
- Hands can continue to be washed using tap water and a proper handwashing technique that includes rubbing all parts of the hands with soap and water for a minimum of 20 seconds.
- Laundry may be washed in tap water, either by hand or by machine.
- Dishes may be washed by hand in hot, soapy water and left to air dry. It is sage to use a dishwasher.

- Users may experience discoloured water or air in their plumbing systems. Residents who completely lose water pressure should turn off the circuit breaker for their hot water heaters to prevent damage to the heating elements

The City of Moncton is evaluating all available information, and is working with the Department of Health. Testing will continue over the next 72 hours to ensure the highest standards of water quality are offered to our customers. An advisory will be issued when the boil water advisory is rescinded.

The City of Moncton appreciates your understanding and patience.

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Information:

André Cormier

Communications, City of Moncton

506-859-2686 / andrem.cormier@moncton.ca