

Magnetic Hill Zoo Camp



Please read all camp protocols.

General

All campers will be given a camp hat and are required to wear their camp hat during all outdoor activities for identification purposes and for protection from the sun.

During camp, campers may be videotaped or photographed by or on behalf of the MHZoo. Attendance at camp serves as permission for use of these images for the promotion of the Zoo's education programs. Parents can opt out of this policy by indicating on their child's registration form.

No refunds are given if a cancellation is received within 14 days of the first day of camp in which a camper is registered (except in the case of unforeseen circumstances, including COVID-19 related circumstances).

Parents/guardians will be required to pick up their child within one hour of notification of illness.

Zoo Camp reserves the right to change which weekday the 9 -13 year olds attend the Magic Mountain water park in order to take advantage of the best possible weather forecast.

Campers with additional needs

Zoo Camp welcomes all campers and strives to include and support campers with additional needs. Campers with additional needs may attend camp with or without a caregiver, depending on their ability to take part in daily camp programming and if they require a caregiver in an educational setting during the school year.

A caregiver is required for campers who have caregivers in educational institutions/home school settings and/or if a camper is not able to participate during a camp day on his or her own, due to additional needs. The caregiver receives free admission to zoo camp however; admission to the Magic Mountain water park is not included.

If the Zoo staff determine that a camper requires a caregiver in order to ensure a positive camp experience for that camper and the other campers in their group, the parents/ guardians will be required to provide a caregiver or an alternative arrangement.

Physical & verbal aggressive behaviour

If a camper is deliberately physically and/or verbally aggressive towards other camper(s) or staff, the camper will be immediately dismissed from camp for the remainder of the day.

Upon consultation between parents and staff, the camper may be permitted to return to camp the next day. However, if a second incident occurs during the same week, the camper will be dismissed from camp for the remainder of the week.

Parents/guardians will be required to pick up their child within an hour of being notified of the aforementioned incident(s).

Physical aggressive behaviour is defined as hitting, punching, kicking, biting, hair pulling, stomping on toes, shoving, nonverbal intimidation or other behaviours with the intent to cause physical harm.

Verbal aggressive behaviour is defined as inappropriate, abusive or discriminatory language; bullying; verbal intimidation; racial slurs; uttering threats or other behaviours with the intent to cause emotional harm.

Program languages

The French and English programs will run simultaneously and independently of each other.

Zoo camp is not a second language immersion program. The leaders will only converse with and provide instruction to the campers in the language of the program in which the camper is registered. (ie. No simultaneous translation.)

If a child does not have the ability and willingness to speak English or French while at camp, parents/guardians must provide translation/interpretation.

A camper will be moved to a program deemed suitable for their language needs if they are unable or unwilling to speak/understand the program. This is a safety precaution to prevent miscommunication in the event of an emergency. This also will ensure a continuous learning experience for the other campers.

Zoo Camp reserves the right to terminate attendance if warranted.

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