

Municipal Emergency Measures Organization (MEMO) (Levels of Service to the Public) July 2022 - June 2023 Results													
Community Safety													
Pillar	Department Goal	Department	Division	Service Name	Sub Service	Direct Customer	Service Definition	Service Component	Current Service Level	Target Achieved 2022-2023	Target Achieved 2021-2022	Target Achieved 2020-2021	Results / Comment
Social	Ensure the Corporation is prepared for any Emergency by executing and testing our Emergency Management Plans, and ensuring our citizens are properly informed	MEMO	N/A	Municipal Emergency Measures Organization	Emergency / Disaster Recovery Planning	Community	An internal service provided to the Corporation offering emergency and / or disaster recovery planning, coordination, temporary shelter, and monitoring.	Increase safety in crisis or disaster situations	• Tri-Community All Hazard Plan reviewed annually	Yes	Yes	Yes	Review completed with Dieppe and Riverview
									• Hazard specific Plans reviewed every two years	Yes	Yes	Yes	Pandemic Plan and Water Treatment Emergency Plan
				Municipal Emergency Measures Organization	Emergency Management Plan Testing	Community	An internal service provided to the Corporation offering emergency and / or disaster recovery planning, coordination, temporary shelter, and monitoring.	Increase safety in crisis or disaster situations	• Participate in annual Provincial Emergency Exercise	No	No	No	Cancelled-Pandemic
									• Carry out table top exercise annually	No	No	No	Many real activation
				Municipal Emergency Measures Organization	Emergency Management Plan Response Monitoring	Community	An internal service provided to the Corporation offering emergency and / or disaster recovery planning, coordination, temporary shelter, and monitoring.	Increase safety in crisis or disaster situations	• Emergency Command Centre (ECC) operational during emergencies when requested by the City's Director of Emergency Measures • Target: ECC operational within an 1 hour of notice of activation	Yes	Yes	–	Level II Activation for Homeless Shelter (December - January 2023) -Level I activation for Afganistan Resselment (Fall, 2023) - Level I Activation for PTS Fiona (September 2023)