

Protective Services - Municipal Emergency Measures Organization														
Pillar	Description	Department	Division	Service Name	Sub Service	Direct Customer	Service Definition	Service Component	Current Service Level	Target	Target Achieved 2023-2024	Target Achieved 2022-2023	Target Achieved 2021-2022	Results / Comment
Social	Ensure the Corporation is prepared for any Emergency by executing and testing our Emergency Management Plans, and ensuring our citizens are properly informed	MEMO	N/A	Municipal Emergency Measures Organization	Emergency / Disaster Recovery Planning	Community	An internal service provided to the Corporation offering emergency and / or disaster recovery planning, coordination, temporary shelter, and monitoring.	Increase safety in crisis or disaster situations	<ul style="list-style-type: none"> <li>• Tri-Community All Hazard Plan reviewed annually</li> </ul>	100%	Yes	Yes	Yes	• Revised Plan to be brought to council in fall of 2024
				Municipal Emergency Measures Organization	Emergency Management Plan Testing	Community	An internal service provided to the Corporation offering emergency and / or disaster recovery planning, coordination, temporary shelter, and monitoring.	Increase safety in crisis or disaster situations	<ul style="list-style-type: none"> <li>• Hazard Specific Plans reviewed every two years</li> </ul>	100%	Yes	Yes	Yes	• New vulnerable people emergency plan completed and will be presented to council in the fall of 2024
				Municipal Emergency Measures Organization	Emergency Management Plan Response Monitoring	Community	An internal service provided to the Corporation offering emergency and / or disaster recovery planning, coordination, temporary shelter, and monitoring.	Increase safety in crisis or disaster situations	<ul style="list-style-type: none"> <li>• Carry out table top exercise annually</li> </ul>	100%	Yes	No	No	• May 2024
				Municipal Emergency Measures Organization	Emergency Management Plan Response Monitoring	Community	An internal service provided to the Corporation offering emergency and / or disaster recovery planning, coordination, temporary shelter, and monitoring.	Increase safety in crisis or disaster situations	<ul style="list-style-type: none"> <li>• Emergency Command Centre (ECC) operational during emergencies when requested by the City's Director of Emergency Measures</li> <li>• ECC operational within an 1 hour of notice of activation</li> </ul>	100%	Yes	Yes	Yes	• Activated at the monitoring level a few times but no full activation required